



Client business name \_\_\_\_\_ Contact name \_\_\_\_\_ Existing 211 client \_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ ZIP \_\_\_\_\_  
 Client signature \_\_\_\_\_ Date \_\_\_\_\_ 211 Acct # \_\_\_\_\_  
 Email for reports \_\_\_\_\_ Email address for billing \_\_\_\_\_

**AUTO FLEX ANI Test: Test that will inform you if FLEX ANI is correctly being sent by your LEC**

1. Payphone211.com is the operator of the AUTO FLEX ANI Test, a division of Alliance Payphone Inc. (API). Payphone211.com provides payphone customer service to payphone companies (Client).
2. This service is on a month-to-month basis and may be canceled at any time. If service is canceled, unpaid balances must be paid. Upon cancellation, Client must route traffic away from the AUTO FLEX ANI Test system. Any calls received after cancellation will be billed at \$0.12 per call. ANIs must be submitted by Client to receive service.
3. API may, at its own discretion, limit or suspend service to Client based on unpaid amounts or exceeding credit limits assigned by API.
4. API shall not be liable to Client for special, indirect, or consequential damages and/or inconsistencies or errors in the information. The liability of API with respect to any claim in connection with services provided herein whether in contract, for warranty, or otherwise, shall not exceed the price or charge for such services.
5. API will not be liable or pay for Dial Around Compensation\* (DAC) payments to payphone providers using the field service line accessing the toll free access numbers \_\_\_\_\_. Other access numbers may be added in the future. Client expressly agrees to hold API harmless from any liability for any DAC charges. Client shall not expect to be paid for calls to Payphone211.com's AUTO FLEX ANI Test service, which uses the toll-free numbers to allow access the system originating from Client's payphones or Client's sub-account payphones. In the case Client submits sub-account ANIs, client indicates he has authority from the owner of the payphones to release API from DAC for this service using the mentioned toll-free access numbers.
6. Client agrees to cooperate with API in the event API's toll free number service carrier requests payment of DAC from API by providing the necessary documentation showing API is released from paying DAC to client on the specific access numbers assigned to the service.
7. Client agrees to be billed for AUTO FLEX ANI Test provided by API when presented by email with a monthly invoice. A daily email report will be sent the next day with all of the calls that where received and the FLEX ANI result codes.

One time set up fee:      \$75      up to 500 ANIs  
                                      \$100     500-2500 ANIs  
                                      \$200     2500+ ANIs

Cost of \$0.05 per call (expect 3-4 calls per phone because the phones try multiple times to deliver the inbound poll). In the event a payphone calls in more than 5 times in the same test period within the same month, the cost of each call will be \$0.025. This is designed to keep the cost down in case a Client's payphone calls in many times. The minimum charge for AUTO FLEX ANI Test is \$50 per test period.

Instant AUTO FLEX ANI Test will email test results immediately to Client. Cost for Instant FLEX ANI Test is \$0.20 per call.

Please select method of payment: Credit card: Visa \_\_\_\_\_ MC \_\_\_\_\_ AMEX \_\_\_\_\_ or Check \_\_\_\_\_

For Credit Card payments: Card number \_\_\_\_\_ Exp. date \_\_\_\_\_  
 Name on card \_\_\_\_\_  
 Billing address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
 Cardholder signature \_\_\_\_\_

\*Dial Around Compensation (DAC); Payment to payphone owners for toll free calls originating from their payphones.

**Payphone211.com a division of Alliance Payphone, Inc.**  
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Internal use only: MA# \_\_\_\_\_ Acct # \_\_\_\_\_ PIN \_\_\_\_\_ 211 Client \_\_\_\_\_ Agent \_\_\_\_\_