



Addendum to PSP Globalcom International Program Instructions to Include Calls to International North American Dialing Plan Countries
Protel – DA/DD Firmware

Programming Instructions:

1. Edit an existing Call Costing Record.
 2. Download and test.
-

1. Edit an existing Call Costing Record.

- 1a. From the Main Menu, select 'Call Costing Records Menu'.
- 1b. **Arrow down** to and **press enter** on the costing record you wish to edit.
- 1c. Select, '**2. Edit Cost Bands**'.
- 1d. Page down to an unused cost band and make changes similar to those pictured below. (Our example is using cost band 79.)

Band	Description/ Discount Table	Int Rate/ Ovt Rate	Int Time/ Ovt Time	Frd Det/ Keypad	LATA/ Route	Card Enable/ SAC/CI/AD
78	None	0.00 0.00	0 0	Disable 1	Inter 0	0000000000000000 030
79	None	1.00 1.00	3 3	Disable 8	Inter 14	0000000000000000 030

Screen 2.2.2
12:32:12

ESC Exit F1 Help Up/Dn/Lf/Rt/PgUp/PgDn Move F7 GlobCE F8 GlobSAC F2 Save

Note: Set times and amounts to what you desire.

- 1e. **Press F2** to save changes.
- 1f. Select, '**3. Edit NPA/NXX & Country Codes Menu**'.
- 1g. Select, '**2. Edit Single-Band NPAs**'.

1h. **Type the cost band** you edited from step 1d **ONLY** on the area codes you wish to use with this program similarly to what is pictured below. (Our example has all other area codes set to 0 to allow you to better see the changes needed using our example of cost band 79.)

For the **Dominican Republic**, use area codes **809 & 829**.

For **Puerto Rico**, use area codes **787 & 939**.

For **Jamaica**, use area code **876**.

```

EDIT SINGLE-BAND NPAs                               Screen 2.2.3.2
Fri. Apr 8, 2005                                     13:15:02
NPA  ..0  ..1  ..2  ..3  ..4  ..5  ..6  ..7  ..8  ..9
78.   0   0   0   0   0   0   0   79   0   0
79.   0   0   0   0   0   0   0   0   0   0
80.   0   0   0   0   0   0   0   0   0   79
81.   0   0   0   0   0   0   0   0   0   0
82.   0   0   0   0   0   0   0   0   0   79
83.   0   0   0   0   0   0   0   0   0   0
84.   0   0   0   0   0   0   0   0   0   0
85.   0   0   0   0   0   0   0   0   0   0
86.   0   0   0   0   0   0   0   0   0   0
87.   0   0   0   0   0   0   79   0   0   0
88.   0   0   0   0   0   0   0   0   0   0
89.   0   0   0   0   0   0   0   0   0   0
90.   0   0   0   0   0   0   0   0   0   0
91.   0   0   0   0   0   0   0   0   0   0
92.   0   0   0   0   0   0   0   0   0   0
93.   0   0   0   0   0   0   0   0   0   79

Use the + and - keys or enter the band# directly for the selected NPA.
NPA = 939                               Cost bands range 0 to 79.
ESC Exit  F1 Help  Arrow Move  +/- Change  F2 Save  F8 Status  F10 Change

```

1i. When finished, **press F2** three times to save all changes.

2. Download and test.

2a. Download to one phone and make test calls.

2b. if satisfied with testing, repeat all steps and download all other phones.

(NOTE: Optional programming for Canada)

For Canada: (area codes: 204, 250, 306, 403, 416, 418, 450, 506, 514, 519, 604, 613, 705, 709, 807, 819, 867, 902, 905)

There are other NADP countries that can be included should you want to add more. At the time this guide was created, the list of area codes was accurate. But, since there can be changes from time to time, it is best to check in with us to see if any new area codes have been added so your list will be complete. You can obtain a list by contacting our office.

Thank you for your interest in our program. Should you have any questions or need clarification, please call us at (877) 211-9901.